

FAQ Link-5-MUNICIPALITY

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FAQ's on Muscat Municipality Services 90888

Q: Does this service requires activation?

A. No this service is available by default to all prepaid and postpaid customer

Q: Are there any charges for sending and SMS with wrong keyword to 90888?

A. Yes. Customer will be charged 20 bz for each SMS sent to 90888.

Q: Is it possible for customer to check the status of the Building Permit request at MM?

A. Yes, customer need to send <SR> <Number> to 90888. e.g. SR 2008031234

Q: How can customer get more information about this service?

A. Customer can type "HELP" and send it to 90888.

Q: What happen if I use the wrong format of the car number and care code when enquiring about my Car Parking Violations?

A. customer will receive help message informing the correct enquiry format.

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- ★ Good
- ★ Fair
- ★ Poor



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